SCHEDULE F-3B - STUDENT EVALUATION FORM FOR LIBRARIANS

Librarian's Name: _____ Date:

Please do this evaluation anonymously. Your thoughtful responses to the items below will help the librarian improve. The results will be printed up and given to the librarian.

	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree	Not Applicable
COMMUNICATION						
The librarian listened attentively to me.	☐	☐	☐	☐	☐	☐
The librarian responded effectively to my questions and comments.	☐	☐	☐	☐	☐	☐
The librarian communicated clearly and directly.	☐	☐	☐	☐	☐	☐
The librarian was easy to understand.	☐	☐	☐	☐	☐	☐
INSTRUCTION and REFERENCE						
The librarian helped me to define my information and research needs, asking appropriate questions when necessary to clarify.	☐	☐	☐	☐	☐	☐
The librarian seemed well-organized and prepared.	☐	☐	☐	☐	☐	☐
The librarian seemed knowledgeable about the library's resources and materials relating to my question.	☐	☐	☐	☐	☐	☐
The librarian seemed knowledgeable about other relevant resources outside the library, either on-campus or in the community.	☐	☐	☐	☐	☐	☐
The librarian explained concepts so that I could understand how to find information on my own later.	☐	☐	☐	☐	☐	☐
The librarian made sure that I understood difficult ideas before moving on.	☐	☐	☐	☐	☐	☐
The librarian encouraged me to think critically and evaluate resources.	☐	☐	☐	☐	☐	☐
The librarian made sure that my question had been answered satisfactorily.	☐	☐	☐	☐	☐	☐

	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree	Not Applicable
STUDENT RELATIONS						
The librarian exhibited awareness of and sensitivity to my unique needs and background.	☐	☐	☐	☐	☐	☐
The librarian treated me with respect and courtesy.	☐	☐	☐	☐	☐	☐
The librarian asked questions to make sure I understood their explanations.	☐	☐	☐	☐	☐	☐
The librarian was friendly and created a warm, positive atmosphere.	☐	☐	☐	☐	☐	☐
If necessary, the librarian demonstrated effective techniques for resolving problems between people.	☐	☐	☐	☐	☐	☐
PROFESSIONALISM AND PROFESSIONAL RESPONSIBILITIES						
My instructor demonstrates professionalism.	☐	☐	☐	☐	☐	☐

Please comment on the strengths and weaknesses of this librarian: